

Computer / Laptop Repair Request Form

Gorilla Strong Computer Repair, LLC, Beaufort, South Carolina, USA
Website: GorillaStrong.com | Phone: (843) 474-1440 | Email: Support@GorillaStrong.com

All prices and fees will be discussed with you before work is performed. **NO SURPRISES!!!!**

Customer Information:

Name: _____

Phone: _____

Email: _____

How did you find us? _____

Computer Information:

Make/Model: _____

Serial#: _____

Login Password: _____

Items Submitted with PC: _____

What is wrong with your computer?

(Please continue on back if not enough space. Please be as detailed as possible)

Check all that apply:

- Crashes, or System Freeze
- Error Messages or Beep Codes
- New program recently installed
- Getting random pop-ups
- Redirected when browsing
- PC/Laptop not turning on
- Stuck on Blue or Black Screen
- No Display
- Computer is making weird noises
- Display is distorted

Please Read Carefully:

By authorizing Gorilla Strong Computer Repair (GSCR) to perform maintenance and/or repair on my computer, I understand and agree to the following:

- GSCR does not accept responsibility for loss of data, data corruption, loss of installed software applications, software applications corruption, loss of use, loss of profits, or loss of business, however caused.
- GSCR does not accept responsibility for any damage to my computer's hardware or peripheral devices.
- I hereby authorize GSCR to perform the above work to be done with the necessary materials.
- I am the rightful owner of the PC/Laptop mentioned above.
- I understand that my computer can be kept as collateral until all services are paid.
- Computers left over **30** days from time of completion will be charged a storage fee of \$1.00 per day.
- Computers left over **60** days will become the property of GSCR and maybe sold and/or scrapped for parts. Hard drives will be destroyed.
- Diagnostic charges: If all repairs are declined, then the diagnostic fee listed below will be the minimum amount due.
- Payment is due at time of service. No Financing Available. We accept Cash and Credit Cards. We do not accept Personal Checks.
- Final receipt will be e-mailed to you. If you would like a physical copy, please let us know.

By signing below, you agree to the above:

Customer Signature: _____ Date: _____

Thank you for choosing us. Warranty policy: GorillaStrong.com/warranty or QR code below

Computer Diagnostic (Personal Computers) - \$35.00 | Computer Diagnostic (Gaming Computers) - \$55.00

Computer Diagnostic is FREE with Repairs
Free 60 day warranty on labor, from the date the repair was completed.

