

# On-Site Service Request Form

Gorilla Strong Computer Repair, LLC, Beaufort, South Carolina

Website: GorillaStrong.com | Phone: (843) 474-1440 | Email: Support@GorillaStrong.com

Residential On-Site Computer Repair - \$70.00 / hr. | Business On-Site Computer Repair - \$80.00 / hr.

## Customer Information:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_ Email: \_\_\_\_\_

Start Time: \_\_\_\_\_ End Time: \_\_\_\_\_ How did you find us? \_\_\_\_\_

## Work Requested:

(Please continue on back if not enough space. Please be as detailed as possible)

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## Please Read Carefully:

By authorizing Gorilla Strong Computer Repair (GSCR) to perform troubleshoot, maintenance, and/or repair on my computer(s), point of sales (POS) system(s), and/or any other electronic device(s), I understand and agree to the following:

- GSCR does **NOT** accept responsibility for loss of data, data corruption, loss of installed software applications, software applications corruption, loss of use, loss of profits, loss of production, loss of business, or any other direct/indirect loss or direct/indirect damages, however caused.
- GSCR does **NOT** accept responsibility for any direct or indirect physical damage to my computer's hardware, Point of Sales (POS) system's, or peripheral devices.
- I hereby authorize GSCR to perform the above work to be done with the necessary materials.
- I am the rightful owner of the computer(s), POS system(s), or electronic device(s) that the service will be performed on.
- I understand that my computer or Point of Sales devices can be kept as collateral until all services are paid.
- I will be charged a storage fee of **\$1.00 per day** for my computer(s) or electronic device(s) not picked up after **30 days** from the date of completion, if I do **NOT** pick up my computer(s) or electronic device(s) and pay the full amount for the services performed, I hereby authorize GSCR to keep my computer(s) or electronic device(s).
- Computers left over **60 days** will become the property of GSCR and maybe sold and/or scraped for parts. Hard drives will be destroyed.
- I understand that all on-site service fees including but not limited to virus removal and/or maintenance are nonrefundable.
- I understand that the minimum amount of time that I will be billed is one hour. After one hour, I will be billed in 30-minute increments.
- Payment is due at time of service. No Financing Available. We accept Cash and Credit Cards. We do not accept Personal Checks.
- Final receipt will be e-mailed to you. If you would like a physical copy, please let us know.

By signing below, you agree to the above:

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Thank you for choosing us. Warranty policy: GorillaStrong.com/warranty or QR code below

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Free 60 day warranty on labor, from the date the repair was completed.

