

GORILLA STRONG COMPUTER REPAIR

>>>SO STRONG, NO SLOGAN NEEDED<<<

Beaufort, South Carolina, USA

Website: GorillaStrong.com | Phone: 1 (843) 474-1440 | Email: Support@GorillaStrong.com

IT Service Agreement for (Your Name Here)

This service agreement outlines the terms and conditions governing the repair and maintenance services provided by Gorilla Strong Computer Repair, LLC. Valid until 01/01/2025, this agreement ensures clarity and transparency between (Your Name Here) (the Client) and Gorilla Strong Computer Repair, LLC (the Service Provider) regarding ownership, service conditions, payment terms, liability exclusions, collateral, and documentation.

IT Service Agreement #1

IT Service Agreement Date: 01/01/2024

Expiry Date: 01/01/2025

Client:

(Your Name Here)

Service Provider:

Gorilla Strong Computer Repair

Beaufort, South Carolina 29902

Phone: 843-474-1440

Email: Support@GorillaStrong.com

Website: <https://gorillastrong.com>

Service Details

By authorizing Gorilla Strong Computer Repair (GSCR) to perform troubleshooting, maintenance, and/or repair on my computers, point of sales (POS) systems, and/or any other electronic devices, I understand and agree to the following:

1. Ownership and Authorization

- I confirm that I am the rightful owner of the computers, POS systems, and/or electronic devices that will be serviced.
- I authorize Gorilla Strong Computer Repair, LLC (GSCR) to perform repairs and use necessary materials on my computers, POS systems, and/or electronic devices as described in help tickets, text messages, estimates, estimate requests, and verbal conversations, provided such verbal agreements are confirmed in writing, dated between 01/01/2024 and 01/01/2025.

2. Service Conditions

- On-Site Services: I agree to a minimum charge of one hour. If the service extends beyond one hour, billing will continue in 30-minute increments.
- Drop-Off Services: I will pay the listed diagnostic fee when I drop off my equipment at GSCR.

3. Exclusions of Liability

- GSCR is not responsible for any data loss, data corruption, loss of software, or any indirect damages such as loss of profits or business due to the service provided.
- GSCR is not liable for any physical damage to the hardware of my computers, POS systems, or electronic devices, regardless of the cause.

4. Payment Terms

- Full payment is due at the time-of-service completion. GSCR does not offer financing options.
- Accepted payment methods include Cash, Checks, Cash App, PayPal, and major Credit/Debit Cards.
- All service fees are nonrefundable.

5. Collateral and Storage Fees

- My device(s) may be retained by GSCR as collateral until full payment for services is received.
- If I fail to pick up my device(s) and pay the full-service charge within 30 days after the service completion, I will incur a storage fee of \$5.00 per day.
- After 60 days, if I have not paid all the due amounts, I authorize GSCR to keep or sell my device(s) to recover service fees. Data drives within the device(s) will be destroyed.

6. Receipt and Documentation

- I will receive a final receipt via email. A physical copy of the receipt can be provided upon request.

7. Duration of Agreement

- After this IT service agreement expires on 01/01/2025, a new agreement must be signed to continue receiving services from Gorilla Strong Computer Repair.

8. e-Signature

By signing this document electronically, you acknowledge that your electronic signature has the same legal effect as a handwritten signature. You consent to conduct transactions electronically, and you understand that your electronic signature will be legally binding. You also affirm that you have the necessary authority to enter into this agreement on behalf of yourself or the entity you represent. If you do not agree to these terms or lack the authority to sign, please do not proceed with the electronic signature process. By proceeding, I understand and agree to the above and this document.

Client e-Signature

Signed Date:

Free 60 Day Warranty on Labor, from the date repairs were completed.

All prices and fees will be discussed with you before work is performed. NO SURPRISES.

THANK YOU FOR CHOOSING

Gorilla Strong Computer Repair